

## Beebe Healthcare Financial Assistance Summary

At Beebe Healthcare, we are committed to providing quality care to all patients—regardless of their ability to pay. Our Financial Assistance Program helps eligible patients reduce or eliminate their medical bills for emergency and medically necessary care.

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### Who Is Eligible?

- Uninsured or underinsured patients with family income up to 400% of the Federal Poverty Level (FPL).
- Residents of Beebe's primary service area.
- Patients facing catastrophic medical expenses or meeting presumptive eligibility criteria (e.g., homelessness, Medicaid eligibility, SNAP/WIC enrollment).

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### What Assistance Is Available?

- 59% discount for eligible patients with income between 201%–400% of FPL.
- 100% coverage for patients with income at or below 200% of FPL or those qualifying under presumptive or catastrophic criteria.
- 15% self-pay discount for uninsured or underinsured patients at time of service (some exclusions apply).

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### Amounts Generally Billed (AGB)

Beebe Healthcare ensures that patients who qualify for financial assistance are never charged more than what insurance companies typically pay for the same services. This is called the Amounts Generally Billed (AGB).

We calculate AGB using a method that looks at what Medicare and private insurance companies have paid for emergency and medically necessary care over the past year. This helps us set fair and consistent limits on what patients are responsible for, even if they don't have insurance.

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### How to Apply

- Submit a completed application within 240 days of your first post-discharge bill.
- Provide proof of income (e.g., pay stubs, tax returns).
- Applications are available in English and Spanish on our website or by calling **(302) 645-3546**.

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### Important Notes

- Financial assistance is valid for up to one year from approval.
- Patients must cooperate with screening for other coverage options (e.g., Medicaid, Marketplace).
- Some provider services billed separately may not be covered under this policy.

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### Need Help?

Contact Customer Service at **(302) 645-3546** or visit our website to download the application and learn more.